**DIVOC Heuristic Evaluation**

**Please think aloud while doing the following:**

**1.** **Rate the interface based on each of the criteria described**

**2.** **Explain your reasoning behind the rating**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Useful Information** | | | | | | | |
| The system presents information that is useful for those currently navigating the pandemic. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The app is simple to use and has information available. | | |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **Domain Appropriate Language** | | | | | | | |
| The system uses the domain specific language. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The language is appropriate and has the sense of being user friendly. | | |

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| **Sufficient Information** | | | | | | | |
| The system provides just the right amount of information regarding the coronavirus pandemic. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | There are definitely multiple sections which have this information available so yes extremely helpful information is available. | | |

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| **Understandable Information** | | | | | | | |
| The information presented is easy to understand and interpret. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Yes, the information is easy to understand. | | |

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| **Visible & Readable Information** | | | | | | | |
| The information is presented in a clear and readable format. Information is available on national and state-level regulations. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Information is available on county level which is extremely useful. | | |

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| **Intuitive & Appealing Layout** | | | | | | | |
| The layout of the information is intuitive & appealing. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The overall layout is extremely simple, so it’s intuitive but not extremely appealing, maybe addition of some color or graphics may make it more appealing. | | |

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| **Accurate & Reliable** | | | | | | | |
| The information presented is accurate and reliable. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |

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| **Minimal Training Required** | | | | | | | |
| The interface is easy to use with minimal training | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |

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| **Ease of Use** | | | | | | | |
| The system provides an easy to navigate interface | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |

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| **Improvement over Current System(s)** | | | | | | | |
| The system improves or supplements the information sources I currently use. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |

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| **Visual Representation of Statistical Data** | | | | | | | |
| The system provides visual representations for important statistical data such as number of  cases, hospitalizations, and deaths. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The system does this well by providing numbers as well as graphics which show the trends and data, which makes it really useful. | | |

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| **Optimistic Environment** | | | | | | | |
| The system provides success stories and uplifting news which result in a positive and optimistic environment for the user. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The app provides social content and availability to communicate with others during this time, which makes it great as everyone can stay positive together. | | |

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| **Fitness Instruction and Aide Information** | | | | | | | |
| The system provides appropriate resources and aide in areas of fitness and personal well-being | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Yes, there is ample information on fitness and wellness. | | |